



THE PAPER BASED NIGHTMARE

FIELD SERVICE COMPANIES FACE

BY EZ MANAGEMENT - THE AWARD WINNING FIELD SERVICE COMPANY



BACKGROUND

Running a field service business in any industry means you are juggling many tasks and probably working long hours to keep the business running. No matter how organised you think you are when using manual paper-based system the following struggles can happen:

NO

- ✓ Jobs get forgotten = unhappy customers
- ✓ Engineers and technicians doing work for free as no worksheets for customers
- ✓ Planned preventive maintenance jobs don't get scheduled
- ✓ Time wasted chasing your engineers and technicians for documentation
- ✓ Can't find customer worksheets and industry certificates or fieldworker time sheets etc.
- ✓ Unsigned worksheets
- ✓ Annual audit inspections are stressful as records can't be found
- ✓ Hard to know exact labour time spent on jobs and projects and what parts were used

YES

- ✓ Efficient job & fieldwork management
- ✓ Rapid relay of information from site to office
- ✓ PPM Contracts management tool
- ✓ Live updates on Job Status
- ✓ All Customer data stored per site
- ✓ Simple planning and job scheduling
- ✓ Fast access to documentation per customer
- ✓ Automated Time sheets
- ✓ Faster Invoicing and payments
- ✓ Better job pricing
- ✓ Key KPI's on Job & Engineer performance
- ✓ Saving Time & money



Does any of this sound familiar?

At some point, especially as you grow, using a paper-based methodology to manage your service management company becomes too much to handle.

Do we have a solution for you?



With over 20 years' experience designing software for the field service industry, at this stage we are experts in field service productivity and our ezServiceHUB and ServiceJobs App solution will ensure that everything is digitalised and centralised on one unique system.

If you are looking for a powerful yet simple to use field service management software system - the ezServiceHUB and ServiceJobs App solution comes pretty close to solving many of your ongoing Field Service Management (FSM) challenges.

With two interconnecting applications in one - the ezServiceHUB Cloud based office software is designed for busy office manager whilst our innovative and user-friendly ezServiceHUB App helps your field workers (technicians and engineers) manage all their service jobs electronically so that they can be synced back to the office in real-time.

OUR SOLUTION WAS BUILT TO SOLVE THE PROBLEM OF INEFFICIENCY THAT IS COSTING YOUR COMPANY TIME AND MONEY



No Job Will Be Forgotten!

All the information on any job can be easily filtered so you know exactly what has and is happening on any job for any customers at any time.



No More Doing Free Jobs!

Every single job is accounted for as the Engineers and Technicians must sign off a worksheet for every job and this is automatically synced back to the office for rapid invoicing.



No Contracted Job Missed! (Planned Preventative Maintenance PPM)

Also the Contract Management is a big part of the software to reduce paper work. With our unique PPM module - customer contracts are so easy to set up so no job is missed. Contracts can ALL be renewed in bulk, once filtered, with the press of a button.



No More Lost or Forgotten Paper Dockets or Worksheets!

Worksheets and industry forms are automated with all the customer details making them simple and faster to complete.



No More Chasing Paper-Work All Over The Place!

The worksheet is designed so that the job cannot be completed without a signature and once complete it is synced back to the ezServiceHUB without you having to do anything.



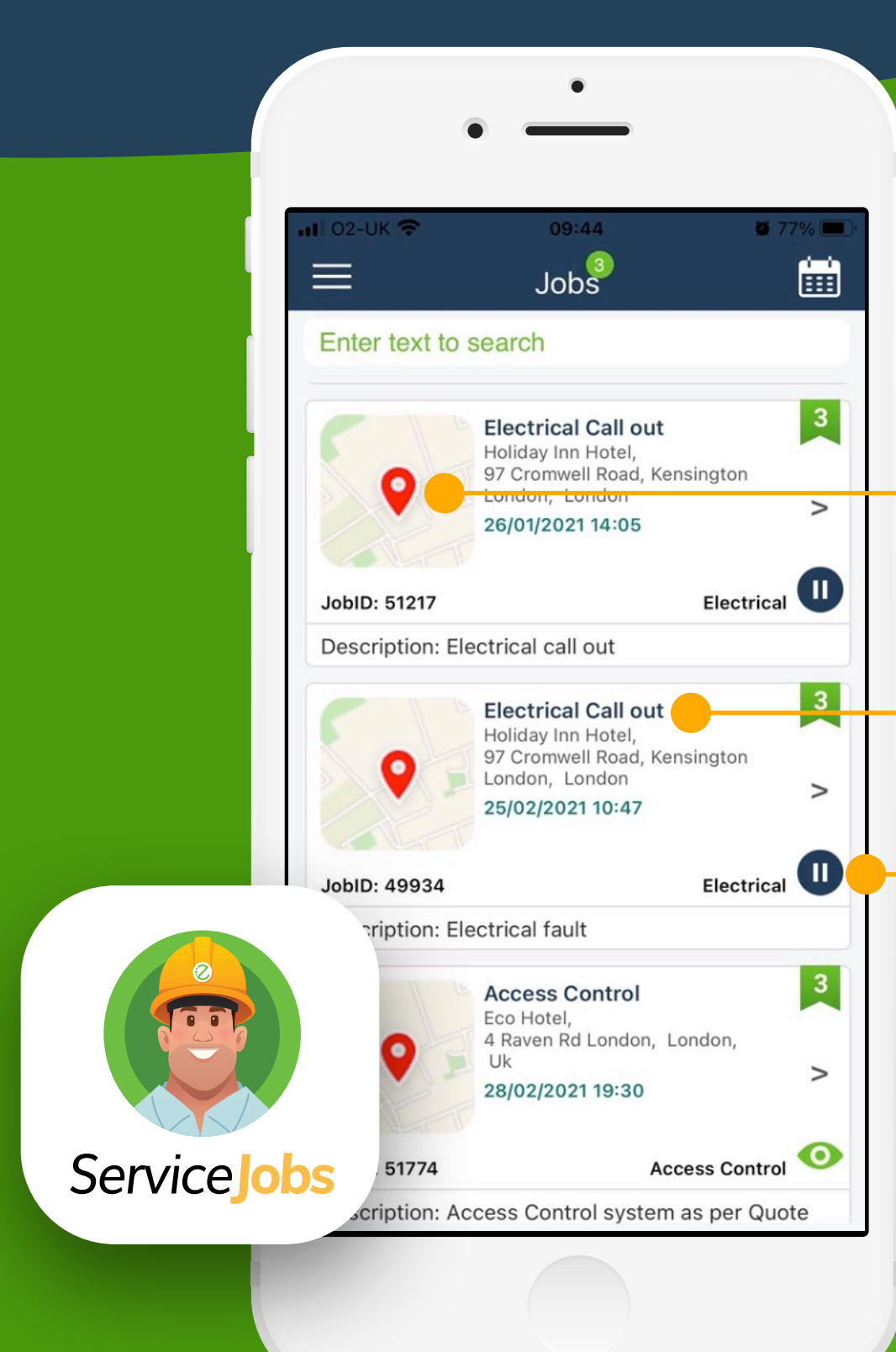
No More Stressful Customer Audit Trails For Compliance.

Having compliance forms filed automatically as soon as they are completed makes annual audit inspections so much easier. If the customer is not available or can't sign the device, the App inserts a geo location time stamp.



No More Figuring Out Job Costs And Margins!

Service labour time and parts used are automated using our unique pricing schemes. When it comes to invoicing, all the hard work has been automated for you but you can still adjust margins if needed.



Where To Go

Job Type

System Type

CONCLUSION

EzManagement have been working alongside Field Service Management organisations for over 20 years, we have listened to them they have highlighted what is working and what the need help to improve. Our "ez" to use, powerful field service management software enables companies to move away from paper heavy processes helping them to automate their service processes. Now may be the right time to make this switch.

BENEFITS

The benefits of using a good field service management system have been widely proven to ultimately help you improve and enhance your services to your customers as well as help your technicians and engineers focus on providing high quality jobs. Companies with good field service management software can make more money.

SUMMARY

The ezServiceHUB & ServiceJobs App solution will greatly improve your customer service and satisfaction and the flip side is by building a great relationship with your customers, this ultimately will mean recurrent income. AND also means a great P&L or Income statement for your company each month.

In less that 30 minutes...

A member of our online team can show you why our award-winning field service management solution is so easy to use and how our superior customer services's team will make that often scary transition to software and App usage seamless – that's also why all our customers stay with us – so why not book a no obligation demo today!

CALL TODAY: UK +44 28 9099 5931 IRE +353 71 985 6215

BOOK DEMO NOW!

www.ezmanagement.com